



PROGRAMME

KNOWLEDGE MANAGEMENT LEARNING EXCHANGE 2021

"Knowledge Management in the Era of the Covid-19 Crisis"

D A Y 1		Tuesday, May 25 2021			
		The Global Perspective of the Covid -19 Pandemic			
		OFFICIAL OPENING AND WELCOME PROGRAMME DIRECTOR: FEZILE NJOKWENI			
10:00 – 10:15	Opening Remarks and Welcome and Introductions	Mpilo Ngubane	Head: eThekweni Municipal Academy (EMA)	eThekweni Municipality	
10:15 - 10:30	Message of Support	Kholane Chauke	Chairperson KMSA	KMSA	
10:30 - 10:40	Introduction of Speakers	Fezile Njokweni	Senior Manager: MILE	eThekweni Municipality	
10:40 - 11:10	KM in the continent of Africa during the pandemic	Thierry Sanzhie Bokally	Senior KM Officer: UCLG-Africa	UCLG-Africa	
11:10 - 11:40	The Canadian Experience	Tebogo Matlou Bill Dakin Sean Lee	Project Manager Director of Finance Assistant Director Engineering & Operations	Building Inclusive Green Municipalities (BIGM) Project Team	
11:40 - 12:00	Facilitated discussions	Fezile Njokweni	Senior Manager: MILE	eThekweni Municipality	
D A Y 2		Wednesday, 26 May 2021			
		Knowledge Management in the Public Sector during the Pandemic			
		FACILITATOR: MAPULE LETSHWENI			
10:00 – 10:05	Introductions	Mapule Letsweni	Director SALGA	SALGA	
10:05 – 10:30	KM Strategy for the City of Joburg	Sheena Clarke	Deputy Director Knowledge Management	City of Johannesburg	
10:30 - 10:35	Video	How to apply KM to your business during COVID-19			
10:35 - 11:00	City of Tshwane's KM perspective during the pandemic	Nosipho Hlatshwayo	Group Head: City Strategy and Organisational Performance	City of Tshwane	

11:00 – 11:25	Innovate Durban: Community Development during Covid-19	Aurelia Albert	CEO Innovate Durban	Innovate Durban
11:25 - 11:30	Mentimeter exercise:	Deshini Pillay	Programme Manager: KM	eThekwini Municipality
11:30 - 12:00	Facilitated discussion	Mapule Letshweni	Director: SALGA	SALGA
D A Y 3	Thursday, 27 May 2021			
	Innovation and Technology during the Covid – 19 Crisis			
	FACILITATOR: BUYISIWE NGUBANE			
10:00 - 10:05	Introductions	Buyisiwe Ngubane	Programme Manager: Capacity Enhancement	eThekwini Municipality
10:05 – 10:35	Institutionalizing 4IR in South African Municipalities	Mpilo Ngubane	Chief Learning Officer eThekwini Municipal Academy	eThekwini Municipality
10:35 - 10:45	Feedback Mentimeter	Deshini Pillay	Programme Manager: KM	eThekwini Municipality
10:45 - 11:15	Innovation during Covid-19 at eThekwini Municipality	Justice Matarutse	Programme Manager: Innovation	eThekwini Municipality
11:15 - 11:45	Facilitated Discussion	Buyisiwe Ngubane	Programme Manager: Capacity Enhancement	eThekwini Municipality
11:45 - 12:00	Closing Remarks	Fezile Njokweni	Senior Manager: MILE	eThekwini Municipality